



## Facilitating Engagement Plans **CONFIDENCE SERIES**

*Bringing your plan to life*

This highly interactive course provides 12 hours of online, trainer-facilitated training to support the activation of engagement plans. **The focus is on planning and facilitation best practices, for both in-person and virtual engagement settings.** Participants come away with an understanding of how to plan and facilitate meaningful engagement; the importance of separating process from content; facilitation practices to use during high-emotion engagements; and practical ways of bringing objective-based facilitation into practice.

### TOPICS INCLUDE:

- What is Facilitation?
- Proponent as Facilitator – Managing: Content and Process Roles
- Rapport Through Values – Creating Positive Space for Understanding and Collaboration
- Managing Conflict
- Building Consensus – Understanding Group Dynamics, Values and Common Ground
- Facilitating with Cultural Intelligence – Cultural Safety and Inclusion
- Facilitation Techniques – Methods and Models: Part Art, Part Science



**Micro credential included.**  
**Register: [rmdelaney.com/training](https://rmdelaney.com/training)**